

## Booking terms and conditions

The Local Government and Public Property Local Law 2014 provides for the regulation, control and management of activities and facilities on local government and public property land within the City of Subiaco. All bookings are subject to compliance with these conditions and requirements.

### 1. BOOKING APPLICATIONS

- 1.1 All applications must be submitted on the official application form and the form must be signed.
- 1.2 All applicants must be aged 18 years and over.
- 1.3 A booking enquiry (either by phone, email or in person) does not constitute a tentative booking. Lords – City of Subiaco does not accept tentative bookings or requests to 'hold' court availability. Bookings are not confirmed until a booking confirmation has been issued by the City.
- 1.4 All regular bookings conclude on 31 December unless otherwise stated.
- 1.5 Current regular hirers receive priority for the following year's regular bookings if they request the same booking time/type that they had throughout the previous calendar year. If the regular hirer requests a new booking time/type, the booking is subject court availability.
- 1.6 Lords – City of Subiaco reserves the right to give 30 days' written notice to move or cancel any booking for council business due to unforeseen circumstances.

### 2. CHARGES AND CANCELLATIONS

- 2.1 Hire fees are in accordance with the current City of Subiaco's schedule of fees and charges. Fees and charges are subject to an annual price review and CPI increase in line with the schedule of fees and charges endorsed by the City of Subiaco.
- 2.2 All event bookings are required to have a 20% deposit payable at time of booking confirmation. Bookings are not confirmed until deposit has been paid.
- 2.3 Accounts will be sent out monthly (or as agreed) and are required to be paid by the due date.
- 2.4 If payment is not received by the due date, Lords reserves the right to cancel all future bookings. If cancelled, bookings will only be reinstated once all outstanding invoices are paid.
- 2.5 A booking of three or more volleyball courts will incur a setup fee.
- 2.6 Cancellation of a regular booking must be made in writing and must be made 30 days prior to the hirer's final booking.
- 2.7 Cancellations for a single date with more than 48 hours' notice must be made in writing (email is acceptable) and the hire fee paid will be credited to the hirers invoice for the following month. Cancellations within 48 hours of the booking will forfeit the hire fee paid.
- 2.8 In the case of an alternate date requested in place of a cancellation made within 48 hours, it will be at Lords management's discretion as to whether the hire fee will be credited to the amended booking.
- 2.9 Any cancellations made must either be the full length of the booking or be a change of the start/finish time to reduce the length of the booking. No cancellations will be accepted to the middle of a booking or where a booking is split.
- 2.10 Payments can be made in person at Lords – 5 Wembley Court, Subiaco or by mail to Lords Recreation Centre – PO Box 270, Subiaco WA 6904. Payments can also be made over the phone on 6229 6600 with a valid MasterCard or Visa Card. Cheques should be made payable to 'City of Subiaco' and marked 'Not Negotiable'.
- 2.11 Lords reserves the right to suspend or cancel a booking due to identified safety concerns.

### 3. CENTRE RULES AND RESTRICTIONS

- 3.1 All City of Subiaco facilities, including Lords, maintain a 'smoke free' environment. Smoking is strictly prohibited inside the centre and within 10 metres of the surrounding area.
- 3.2 All vehicles in the Lords carpark must observe the three hour parking limit and park within the parking bays provided.
- 3.3 Signage and decorations are not to be displayed outside of the booking area without prior approval.
- 3.4 Event equipment such as music and or lighting equipment must be approved by Lords prior to the booking.
- 3.5 No activities (running, warm up etc.) are permitted in the Lords walk ways and, in any space, not part of the booking.
- 3.6 No alcohol can be brought onto the premises. The Lords café is licensed and beverages may be purchased and consumed within the licensed area.
- 3.7 The function organiser must account for all guests and participants and report to the Lords emergency response officer in the event of an emergency.

### 4. LORDS RESPONSIBILITIES

- 4.1 Lords will take every reasonable care and precaution to ensure that all utilities, services and equipment are in proper working order. Lords does not accept responsibility for breakdowns beyond their control.
- 4.2 Lords will make every effort to provide the hirer with a clean and tidy facility
- 4.3 Lords will not accept liability for any damage, theft or loss of items belonging to, or the responsibility of, the hirer.
- 4.4 Lords reserves the right to cease any booking at any time due to breach of terms and conditions.

### 5. HIRER RESPONSIBILITIES

- 5.1 Hirers are responsible for any public liability in respect to their activity.
- 5.2 Any activities or exercise undertaken within the Lords premises or its surrounds are at the hirers own risk (as to death and personal injury) including the use of any Lords services, facilities or equipment.
- 5.3 The hirer is responsible for the behaviour of all the persons attending the booking. Hirers must show respect and common courtesy to other user groups within the centre, staff or persons in the nearby premises.
- 5.4 Hirers acknowledge that any costs associated with breakage or damages to Lords property or not leaving the venue in a clean and tidy condition will be incurred by the person or organisation named on the booking application form.
- 5.5 The hirer is responsible for ensuring that all people attending the booking only use the courts/ areas that are included on the booking form. Additional charges will apply for the use of areas and court space that has not been booked.
- 5.6 The hirer is required to start and finish on time. Failure to do so may incur additional charges.
- 5.7 Any set up and clean up time must be included within the time booked.
- 5.8 All areas must be left clean and tidy and all waste placed in the bins provided. A cleaning fee may apply if the venue is left in an unsatisfactory condition.

**6. POOL SPECIFIC INFORMATION**

- 6.1 All pool bookings are required to provide a certificate of currency to demonstrate that they have adequate public liability cover to a minimum of \$5 million.
- 6.2 Persons under 16 years of age must be supervised at all times.
- 6.3 A maximum of 14 spectators are allowed at any time and are not allowed to enter the water, unless a member of the facility.
- 6.4 Appropriate swimwear must be worn at all times. Children who are not toilet trained must wear a swimming nappy when entering the water. In the event of a faecal incident, Lords staff must be notified as soon as practical.
- 6.5 No food is permitted in the pool area.
- 6.6 All hirers utilising the indoor pool must provide evidence of a water rescue accreditation and be adequately qualified to take the activity. A copy of both documents must be provided to Lords, no later than one week prior to the first booking.

**Declaration**

**I have read and understand the above terms and conditions**

Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Position with Club/Group \_\_\_\_\_

Phone \_\_\_\_\_